Freight Partners Group

EZShip Platform

Privacy Policy

November 1, 2022

At Freight Partners Group LLC ("EZShip," "we," "us," or "our"), we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you use our software application, EZShip, and our related services.

1. Information We Collect

1.1. Personal Information: We may collect personal information that you provide directly to us, including but not limited to your name, email address, postal address, phone number, and payment information when you create an account, use our services, or communicate with us.

1.2. Usage Data: We may automatically collect certain information about how you interact with our software application. This may include information such as your IP address, device type, operating system, browser type, pages viewed, and the dates and times of your interactions.

1.3. Cookies and Tracking Technologies: We use cookies and similar tracking technologies to collect information about your usage patterns, enhance your user experience, and improve our services.

2. How We Use Your Information

2.1. Provide and Improve Services: We use the information collected to provide, maintain, and improve our software application and related services, including customer support.

2.2. Communication: We may use your contact information to send you important updates, newsletters, promotional materials, and other communications related to our services. You can opt out of these communications at any time.

2.3. Analytics: We may use analytics tools to analyze usage patterns and improve our software application's performance and features.

2.4. Legal Compliance: We may use and disclose your information to comply with legal obligations, respond to requests from government authorities, or protect our legal rights.

3. How We Disclose Your Information

3.1. Service Providers: We may share your information with third-party service providers who assist us in providing and improving our services. These providers are contractually obligated to keep your information confidential and use it only for the purposes we specify.

3.2. Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of the transaction.

3.3. Legal Requirements: We may disclose your information if required to do so by law or in response to valid legal requests.

4. Your Choices

4.1. Account Information: You can review and update your account information by logging into your account settings within the EZShip application.

4.2. Communication Preferences: You can opt out of receiving promotional emails by following the instructions provided in the email.

4.3. Cookies: Most web browsers are set to accept cookies by default. You can modify your browser settings to block or delete cookies if you prefer.

5. Data Security

We implement technical and organizational measures to protect your information from unauthorized access and disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

6. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at [contact information].

7. Changes to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. The updated Privacy Policy will be posted on our website, and the effective date will be revised accordingly.

By using EZShip, you consent to the practices described in this Privacy Policy.